Patent Attorney's Docket No. 99-837

> RECEIVED CENTRAL FAX CENTRER

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

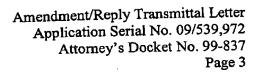
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|---------|-----------------------|--|--------------|--------------------|----------------|-----------------|--|--|
| In re F | Patent Ap | plication of |) 1 | Mail Stop AF | | | | |
| Boris | S. ELAN | 1 |) | Group Art Unit: | 2143 | OFFI | | |
| Appli | cation No | o.: 09/539,972 |) | Examiner: J. A | vellino | | | |
| Filed: | March 3 | 31, 2000 |) | | | | | |
| For: | AND M | IICAL USER INTERFACE IETHOD FOR IMER CENTRIC ORK MANAGEMENT |)))) | | | | | |
| | | AMENDMENT/REPL | Y TR | <u>ansmittal i</u> | ETTER | | | |
| Comi | missioner Box 1450 | n-Fee Amendment c for Patents) A 22313-1450 | | | * | | | |
| on. | Englos | sed is a reply for the above-ide | ntified | natent application | on. | | | |
| | Efficios | | | | | | | |
| | | A Petition for Extension of Time is also enclosed. A Terminal Disclaimer and a check for \$\sum_{\text{s}}\$\$\$\$\$\$\$\$\$\$\$\$\$\$55.00 \$\sum_{\text{s}}\$ | | | | | | |
| | | <u></u> \$110.00 | to cover the | | | | | |
| | | Applicant(s) request continue | ed exar | mination under 3 | 7 C.F.R. § 1.1 | 14 and enclose | | |
| | | the \$\sqrt{385.00} \$77 | 70.00 | fee due under | 37 C.F.R. § 1. | 17(e). | | |
| | | Applicant(s) previously examination is requested | submi | tted, on _ | , for whic | ch continued | | |
| | | A request for Entry and Consis also enclosed. | siderat | ion of Submissio | on under 37 C. | F.R. § 1.129(a) | | |

Amendment/Reply Transmittal Letter Application Serial No. 09/539,972 Attorney's Docket No. 99-837 Page 2

| AMENDEI |) CLAIMS | | | | |
|-----------------|------------------|---|-----------------|--------------|-------------------|
| | No. of Claims | Highest No. Of Claims Previously Paid For | Extra Claims | Rate | Additional Fee |
| Total Claims | | Minus | | x \$18.00 = | |
| Ind. Claims | | Minus | | x \$ 86.00 = | |
| If Amendm | ent adds mu | ltiple dependent cl | aims, add \$290 | 0.00 | |
| Total Amer | ndment Fee | | | | |
| If Small en | tity status is | claimed, subtract | 50% of Total A | mendment Fee | |
| TOTAL A | DDITIONA | AL FEE DUE FO | R THIS AME | NDMENT | |

To the extent necessary, a petition for an extension of time under 37 C.F.R. § 1.136 is hereby made. Please charge any shortage in fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 07-2347 and please credit any excess fees to such deposit account.



The Commissioner is hereby authorized to charge any other appropriate fees that may be required by this paper that are not accounted for above, and to credit any overpayment, to Deposit Account No. 07-2347.

Respectfully submitted,

VERIZON CORPORATE SERVICES GROUP INC.

 $\mathbf{B}_{\mathbf{V}}$

Joel Wal

Reg. No. 25,648

Verizon Corporate Services Group Inc. 600 Hidden Ridge Drive Mail Code: HQE03H14 Irving, Texas 75038 (972) 718-4800 CUSTOMER NO. 32127

Date:

January 26, 2004





Intellectual Property Law Group

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To:

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Examiner: J. AVELLINO

Group Art Unit: 2143

m: Christian R. Andersen

Sr. Paralegal - Intellectual Property

JAN 2 6 2004

Fax:

703-746-7238

Pages with

19

Cover:

FORMAL SUBMISSION OF:

1) Transmittal Form; and

2) Amendment After Final

Title:

GRAPHICAL USE INTERFACE AND METHOD FOR CUSTOMER CENTRIC NETWORK

MANAGEMENT

Serial No.

09/539,972

Filing Date:

March 31, 2000

First Named Inventor:

Boris S. ELAM J. AVELLINO

Examiner: Atty. No.

99-837

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark

Office on the date shown below?

Christian R. Andersen

Date of Transmission: January 26, 2004

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RESPONSE UNDER 37 C.F.R. § 1.116
EXPEDITED PROCEDURE REQUESTED
EXAMINING GROUP 2143

PATENT

Customer No. 32,127 Attorney Docket No. 99-837

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE RECEIVED

Group Art Unit: 2143

Examiner: J. Avellino

Mail Stop AF

CENTRAL FAX CENTER

JAN 2 6 2004

In re Application of:

Boris S. ELMAN et al.

Application No.: 09/539,972

Filed: March 31, 2000

For: GRAPHICAL USER INTERFACE

AND METHOD FOR CUSTOMER CENTRIC NETWORK

MANAGEMENT

Mail Stop AF

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

AMENDMENT AFTER FINAL

In reply to the Final Office Action mailed October 27, 2003, and pursuant to 37 C.F.R. § 1.116, Applicant proposes that this application be amended as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.